Energy

Life Sciences

Value Outsourcing

- Built Environment
- PIE Permanent | Interim | Exec Search



QUALITY OBJECTIVES - 2023

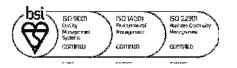
- 1. Maintain our formal certification to ISO 9001:2015.
- 2. To achieve a minimum of 82% customer satisfaction.
- 3. Determine external and internal issues that are relevant to the company's purpose and strategic direction.
- 4. Determine the interested parties that are relevant to the quality management system and determine their requirements.
- 5. Consider the issues identified in (3), the requirements in (4) and determine the risks and opportunities that need to be addressed and consequent actions required.
- 6. Ongoing review and update of key operational documentation to achieve increased efficiency and best practice.

Approved

Mage

Paul Savage Managing Director

Date: 19/01/23 Review date: 31/01/24



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